

# Ordering digital eBook materials.

The screenshot shows the COCC Campus Bookstore website. At the top left is the COCC logo and the text "CAMPUS BOOKSTORE Serving Central Oregon Community College". To the right is a search bar with the text "Search for Merchandise" and a magnifying glass icon. Below the search bar, it says "Item Count: 0" and "Sub-Total: \$0.00". A dark blue navigation bar contains the following links: Home, Textbooks, Gift Cards, Graduation, Merchandise, Our Store, Adoptions, Continuing Education, Books, and My Account. The main content area features a large white box with a blue border. Inside the box, the text reads "COCC Bookstore Bend Campus Curbside Pickup" followed by "Monday - Friday 9:00am to 5:00pm". Below this is a map showing the location of the bookstore (marked with a red 'X' and labeled "BOOKSTORE (NEWBERRY)") relative to "CASCADES HALL", "C1", "HEALTH CENTER", and "COLLEGE WAY". Red arrows indicate the pickup route. Below the map, the text says "Please click on this link to print this map".

From the main bookstore landing page, find **My Account**, and either create or log into your bookstore account. You will need to create a bookstore account to be able to access any digital materials you purchase. Your default log in will be your school email and 820 number as your password.

The screenshot shows the COCC Campus Bookstore website with the login page. The top navigation and search bar are identical to the previous screenshot. The main content area is titled "Log In" in a large, dark blue font. Below the title is a white login form with a dark blue border. The form contains two input fields: "Email Address: \*" and "Password". Below the fields are two links: "Forgot Your Password?" and "Register Here". A dark blue "Login" button is positioned below the links. At the bottom of the form, the text reads "Please enter your login information".


Go back to the navigation bar to textbooks, then choose, **Compare Pricing and Order**, to find your course materials. You will need the course, number and CRN section number for each of your classes to find if you need any course materials.

## Course Materials

Print Book List

Continue Checkout

Term: Fall 21 | Name: ANTH 254 | Section: 41108 | Instructor: Harper | Course ID: 41108 | Location:



Book OR eBook Required

### HEARING MERMAID'S SONG

Author: HALE  
Edition: 09  
ISBN: 9780826347336

**Book Notes:**  
New copies of this textbook are unavailable at this time.  
Used copies of this textbook are unavailable at this time. TBD indicates a course pack or custom package and is unavailable in used copies.

[Summary](#)  
[Digital Return Policy](#)

**Print**

\$40.00 New  
\$30.75 Used

**Digital**

\$35.25 Vital Source (Lifetime) Digital Rights

**Compare prices...**  
[View Compare prices...](#)

Add to Cart

Continue Checkout

**Choose your digital materials, add to cart, and then proceed to checkout. Once completed you will see the confirmation screen.**

## Thank You For Your Order!

### Your Order Number Is 16522

The e-books "HEARING THE MERMAID'S SONG" will be available for immediate download. Please follow the instructions in the email you will receive..

Print Confirmation

Return to Home

### Payment Information

Number Of Items: 1  
Course Material Total: \$35.25

Shipping: \$0.00  
Handling: \$0.00  
Total Before Tax: \$35.25  
Estimated Taxes: \$0.00  
Grand Total: \$35.25

\* = Items Not included in the current promotion.

### Shipping Details

**Ship To:** BOB CAT 2600 NW College Way, Bend OR 97703-0  
**Method:** Digital Content Only  
**Shipping Charge:** \$0.00  
**Shipping Totals:** \$0.00

### Course Materials

Fall 21 ANTH 254 | SECTION: 41108 | LOCATION: | INSTRUCTOR: Harper | UPDATE ACTION: | COURSE ID: 41108  
Central Oregon Community College Bookstore

Author	ISBN	Preference	QTY	Sub-Total
"HEARING THE MERMAID'S SONG" eBook "LINDSAY HALE"	9780826347343	New Only	1	\$35.25

You will also receive a confirmation email. Follow the link or navigate back to the bookstore homepage, My Account.

The screenshot shows the top of the COCC Campus Bookstore website. On the left is the COCC logo and the text "CAMPUS BOOKSTORE Serving Central Oregon Community College". On the right is a search bar labeled "Search for Merchandise" with a magnifying glass icon. Below the search bar, it says "Item Count: 0" and "Sub-Total: \$0.00". A dark blue navigation bar contains the following links: Home, Textbooks, Gift Cards, Graduation, Merchandise, Our Store, Adoptions, Continuing Education, Books, and My Account. Below the navigation bar is a "Log In" section with a white form containing an "Email Address" field, a "Password" field, a "Forgot Your Password? Register Here" link, a "Login" button, and a note: "Please enter your login information".

Under your account you will see, Activate and Access eBooks.

The screenshot shows a user account dashboard with a dark blue header that says "Welcome, BOB CAT". Below the header is a list of account management options:

- [Update Your Profile](#)
- [Maintain Shipping Address Book](#)
- [Track Orders](#)
- [Activate And Access eBooks](#)
- [Gift Card Balance Inquiry](#)
- [Reload Gift Card](#)
- [View My Buyback Alert List](#)
- [Log Out](#)

Clicking on the, Activate and Access eBooks link will bring you to the screen below. The confirmation email you received will have the digital provider listed.

The screenshot shows the "Activate eBooks" page. At the top right is a "Help" link. Below it is a text box that says: "When you made your eBook purchase, you received a card or email with the eBook information. Please select the Provider for the digital item purchased." Below this text is a "Provider:" label followed by a dropdown menu with "Please Choose" selected.

Once activated, all of your digital eBooks will be available to access here, unless they contain Cengage or Norton digital materials, in which case you will go to those publishers' portals. If you go to either the Cengage or Norton websites, you will need to create an account there to be able to activate your digital materials. This is where your digital library will reside until an eBook title expiration date is finished. If you choose a lifetime version of a book, it will remain here indefinitely.

## eBooks

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